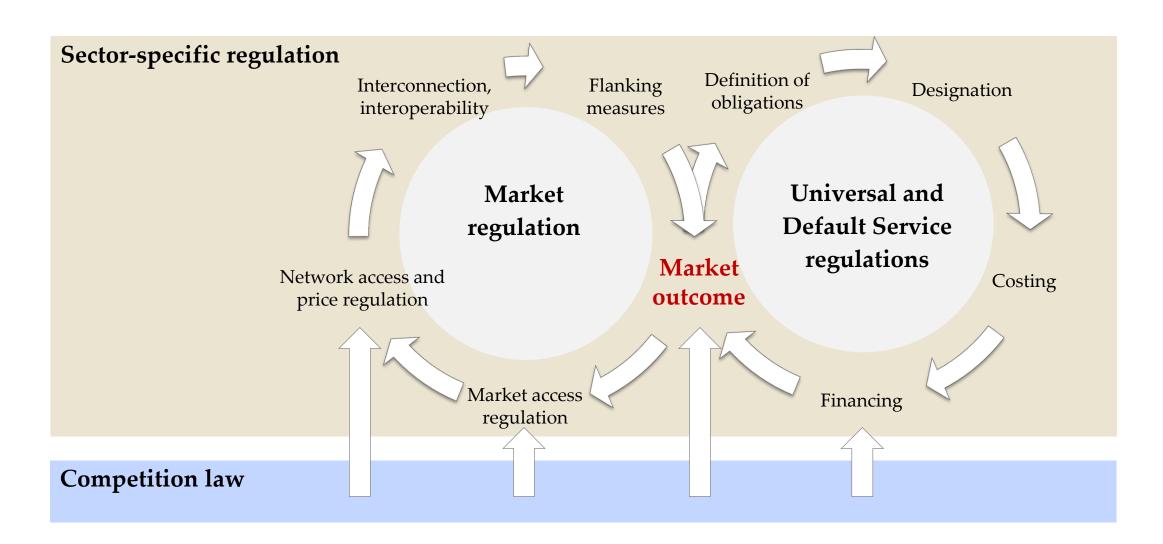
Regulation Past & Future

Postal regulation

Where do we come from and where do we stand?



Postal regulation

Hypotheses and a research agenda

0 – Postal regulation has come to a dead end

1 – There is no such thing as a postal sector

- What are the relevant markets?
- Who are the relevant competitors?

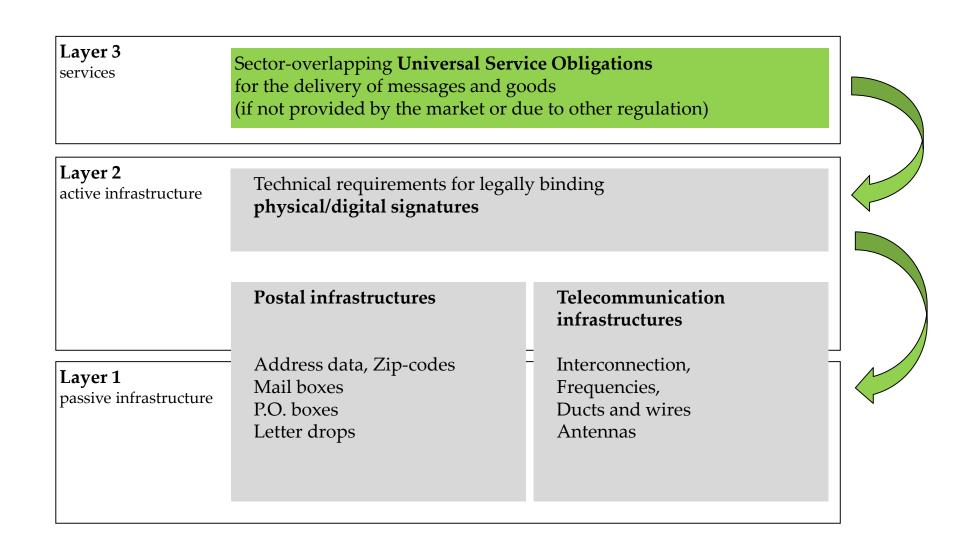
2 – There is a wide gap between customer needs and regulated services

What are (private and business) customers' needs?

3 – Future regulation must be much more open and flexible

- What is the regulatory framework that lets customers benefit optimally from technological progress?
- How to make it coherent with liberalization, privatization?
- How can it be designed to be consistent with competition law?

A future Universal Service Obligation...



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